



Vero



GENERAL INFORMATION

Carcass material:

The carcass is made from melamine-faced chipboard, 18mm thick, with a 680kg/m³ density.

Manufacturer Egger Eurodecor, Unilin, Fundermax depending on the colour chosen.

Interior and exterior panels are coloured, matching the colour of the front.

The edges of the units' side panels are fitted with edging that protects against moisture.

The tablet exists in a width of 604mm, 704mm, 804mm, 904mm, 1004mm, 1204mm, 1404mm, 1604mm, 1804mm en 2004mm. The depth is 500mm.

2-year statutory warranty:

The bathroom furniture units sold by Labonorm are rigorously tested to make sure they fully comply with our strict standards in the areas of quality, sturdiness and durability.

Which is why Labonorm offers a 2-year warranty, which takes effect on the date of delivery of the products to the end-user/consumer (= the customer).

The warranty may be taken up only upon presentation of the proof of purchase.

Labonorm shall be free to choose whether or not to provide replacement parts free of charge or to make repairs further to the 2-year warranty period, without being under any obligation to do so.

The warranty covers all non-conformities in respect of the contract (non-conformity) :

A non-conformity is said to exist if:

- the goods supplied fail to comply with the descriptions provided by Labonorm and / or derogate from the goods shown by Labonorm as models or samples, and on the strength of which Van Marcke placed its order;
- the goods supplied are unfit for the specific intended purpose, as communicated by the customer at the time of concluding the contract and as communicated to Labonorm by Van Marcke and accepted by Labonorm;
- the goods supplied are unfit for the kind of use for which goods of this type are customarily used;
- the goods supplied fail to offer the quality and performance that are considered to be normal for goods of this type and which the customer may reasonably expect, in light of the nature of the items

Reporting flaws:

Upon goods intake, always make sure you check for visible flaws or non-conformities by comparison with the order. Each visible non-conformity or flaw is to be reported in writing immediately upon delivery. Complaints which relate to visible flaws that are reported further to installation, shall be declined.

Complaints which relate to a non-conformity which was not visible at the time of delivery are to be reported by Van Marcke on pain of nullity within 2 months after the flaw was reported to Van Marcke by the customer.



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Steps undertaken by Labonorm to redress the problem:

Upon receipt of the complaint through the customer, Labonorm shall investigate the complaint and the product and decide whether or not the problem is covered under the warranty.

Labonorm shall be free to choose to either replace the flawed product free of charge, or to repair the flawed product or part thereof free of charge. The prospective replacement/repair under the warranty may be performed only by Labonorm itself or by a partner appointed by Labonorm. Products that are to be replaced shall be replaced or repaired with identical or comparable products or parts. The cost of labour and transport are included in the warranty, provided the product can be reached without going to additional costs. If the item is no longer sold by Labonorm, Labonorm shall offer a suitable replacement or put forward a different proposal.

The warranty period shall be suspended for the length of time required to perform the repair or the replacement and shall consequently on no account be extended and/or renewed as a result of a warranty claim. The suspended period shall resume from the time of receipt of the repaired/replaced product.

If a free replacement or repair appears to be impossible or disproportionate (by comparison with the value the item would have without the non-conformity or by comparison with the severity of the non-conformity), Labonorm shall be within its rights to propose an appropriate price reduction.

The warranty shall not apply to:

- Damage caused by injudicious fitting and/or connection (such as damage caused by overtightening taps, the overflow pipe, etc.)
- Damage caused by incorrect/abnormal use
- Damage caused by maintenance using caustic or corrosive cleaning agents, Damaged caused by dyes contained in beauty products.
- Damage caused by normal wear and tear, scoring, scratches, cracks or damage caused by shocks or accidents
- Damage caused by leaks in supply pipes and drain outlets, swelling of plinths that have not been fitted onto a watertight support surface, the warping of tablets of which the joint between the wash basin and the tablet was not sealed watertight and all damage due to insufficient protection against water ingress
- Damage caused by failing to seal all interfacing surfaces using non-acidic silicone sealing kit or doing so to inadequate standards (between the wall and the furniture unit, between the wash basin and the floor unit, etc.)
- Damage due to changes made to the furniture unit or parts thereof
- Damage due to condensation and inadequate aeration
- Damaged showroom or salon furniture units
- Damage to mirrors and glass parts (which come under the warranty of the mirror manufacturer)
- Damaged caused by using the wrong light bulbs
- Damage caused by abnormal voltage in the power circuit
- To the wash basins, taps and other materials mounted and/or affixed onto the furniture unit which were not manufactured/sold by Labonorm
- Consequential damage or ancillary damage.